

THE WATER LINE

November 2011

Nob Hill Water Association

Edition 52

Cross Connection

Our Cross Connection Control program for 2011 is drawing to a close. Our backflow assembly testers have been busy doing annual testing as required by the State Department of Health. This is currently a free service offered by the Association. A great big **THANK YOU** to all of our customers who have installed the correct backflow devices. Cooperation from our customers has been excellent and your compliance is greatly appreciated!

Holiday Closures:

*Thanksgiving
November 24th & 25th
Christmas
December 26th*

Nob Hill Water
Board of Trustees

John Fairbrook, President
Jim Allison, Vice President
Jeff Stevens, Treas./Sec.
Doug Keller, Trustee
Don Emerick, Trustee

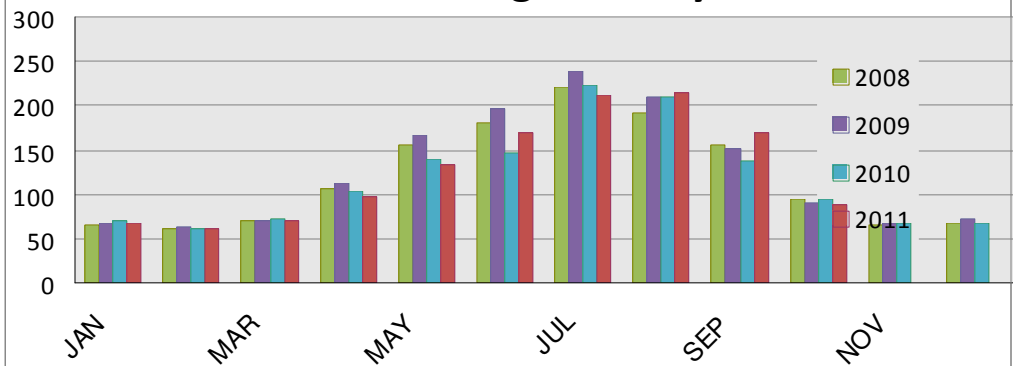
2012 Rate Increase

Effective January 1, 2012 there will be a 6% water rate increase. The minimum charge for 0 to 8 units of water will increase from \$18.65 to \$19.77 for a two month billing cycle. The charge per unit after 8 units will increase from \$1.29 to \$1.37. Each unit of water is approximately 748 gallons of water. If you live in the city limits your minimum bill with tax will increase from \$21.63 to \$22.93. If you have any questions, please call the office at (509) 966-0272.

This is a 5% increase based on the Consumer Price Index the past two years and the additional 1% is necessary due to increased taxes by the Department of Revenue.



Water Usage History



Sign up today for Autopay!!!!

Simplify your life with our Automatic Payment Plan! When you join, your payments will be deducted from your bank checking or savings account on the date specified, either the 5th or 20th of the month. For your records and convenience, you will continue to receive your bi-monthly water bill.

Automatic Payment is SAFE and SECURE. Electronic transactions are protected by federal regulation and are subject to stringent safeguards. Automatic Payment is also FLEXIBLE and can be cancelled at any time by sending reasonable advance notice to your bank and Nob Hill Water.

To sign up for Automatic Payment fill out the form below and return to Nob Hill Water along with a voided check or savings deposit slip. If you have multiple accounts with Nob Hill Water you will need to fill out one form per account.

AUTOMATIC PAYMENT PLAN AUTHORIZATION AGREEMENT

I (we) hereby authorize Nob Hill Water Association to automatically withdraw from my (our) bank account identified below the amount due on my (our) bi-monthly billing statement for the water account listed below. I (we) authorize the Financial Institution listed below to accept such withdrawals initiated by Nob Hill Water Association. The withdrawals shall be made from my (our) bank account on the date specified.

NOB HILL WATER ACCT. # _____ PHONE NUMBER: _____

PAYMENT DATE: (CHOOSE ONE) _____ 5TH OF MONTH _____ 20TH OF MONTH

CUSTOMER NAME: _____ SERVICE ADDRESS: _____

CHOOSE ONE: _____ CHECKING ACCT. _____ SAVINGS ACCT.

FINANCIAL INSTITUTION: _____

BRANCH: _____ CITY/STATE: _____ ZIP: _____

TRANSIT/ABA #: _____ ACCOUNT #: _____

This authority is to remain in full force and effect until Nob Hill Water has received written notification from me (or either of us) of its termination in such time and in such manner as to afford them and the named financial institution a reasonable opportunity to act on it.

DATE: _____

SIGNATURE(S): _____