

THE WATER LINE

November 2015

Nob Hill Water Association

Edition 65

Nob Hill Water Association has completed their seven year Comprehensive Plan and it is currently under review by the Department of Health. It has been determined that within the next seven years the Association will need to drill a new well and construct a new reservoir. Approximate cost projections for these two projects is \$5,000,000.

Additionally, due to aging pipes, the Association will be continuing the focus on main line and service line replacements in the upcoming years.

During the period from 2012 through 2015 the Association has replaced over 8,500 feet of main line.

Currently the Association has over 870,000 feet of water main lines.

When paying your bills electronically please be sure to DOUBLE CHECK your account number so that your payment may be posted correctly!

Holiday Closures:

Christmas:
December 24th & 25th
New Years:
January 1st

Water Rate Increase

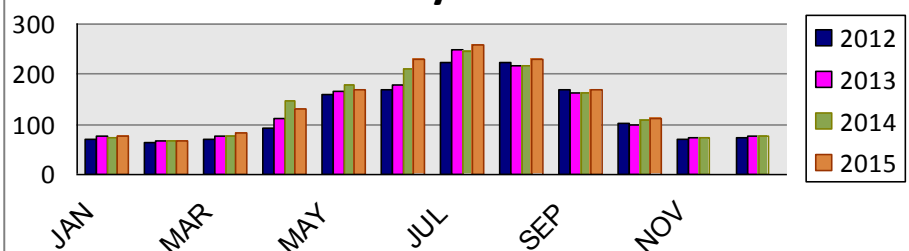
Effective January 1, 2016 there will be a 6% water rate increase. The minimum charge for 0 to 6 units of water for a two month billing cycle for city residents will increase from \$25.57 to \$27.11. The charge per unit after 6 units will increase from \$1.77 to \$1.88. Each unit of water is approximately 748 gallons of water. If you live outside the city limits your minimum bill for 6 units of water will increase from \$20.96 to \$22.22. The charge per unit after 6 units will increase from \$1.45 to \$1.54. For customers that use 30 units of water in the City, the bill will increase from \$64.49 to \$72.20, for a two month billing cycle.

Additionally, opening and closing accounts will now see a prorated amount of the minimum charge for service less than the two month cycle.

This water rate increase will help pay for needed new infrastructure; including a new well, new reservoir and mainline replacements.

In addition to the water rate increase, some new service fees will be implemented and some service fees will be raised. Please see the back page for more information.

Nob Hill Water Annual Usage History



SERVICE FEES

LATE FEE:

Effective January 1, 2016 the late fee will be increased from \$20 to \$30. This fee will be automatically added to the account on the 11th day after a past due notice has been sent and the bill has not been paid. In addition, the water will be disconnected.

ACCOUNT REINSTATEMENT FEE:

Effective May 1, 2016 there will be a \$20 service reinstatement fee for any account that has been closed and the meter has been shut off. This new fee will be applied to yard meter accounts, snow bird accounts, and any account where the meter has been turned off and new service is being requested.



Nob Hill Water
Board of Trustees

Don Emerick, President
Jim Allison, Vice President
Jeff Stevens, Treas./Sec.
Doug Keller, Trustee
Michael Kokenge, Trustee

2014 By the Numbers:

1,635,584,000 gallons pumped
7,258 Courtesy reminder calls
4,912 Backflow assemblies tested to protect water quality
4,550 Past due notices
2,526 Disconnect calls
1,034 Hydrants tested
690 Disconnects for non-payment
110 New meter sales
94 Payments returned (NSF)
Replaced 60 service lines from main to meter