


THE WATER LINE

November 2016

Nob Hill Water Association

Edition 68



Scenic Drive

Nob Hill Water greatly appreciates your patience during the main line replacement on Scenic Drive. Maintaining water service to our existing customers is our number one priority, while still allowing access to businesses and homes along Scenic Drive. When driving through the area of Ravens Gate to 67th Ave, please keep in mind that our employees are hard at work.



*When paying your bills electronically please be sure to **DOUBLE CHECK** your account number so that your payment may be posted correctly!*

DO WE HAVE YOUR CORRECT CONTACT INFORMATION ON FILE?

Please double check your statement to make sure that we have your correct phone number and mailing address. Please call or email us if you need to update your account.

Office: (509)-966-0272

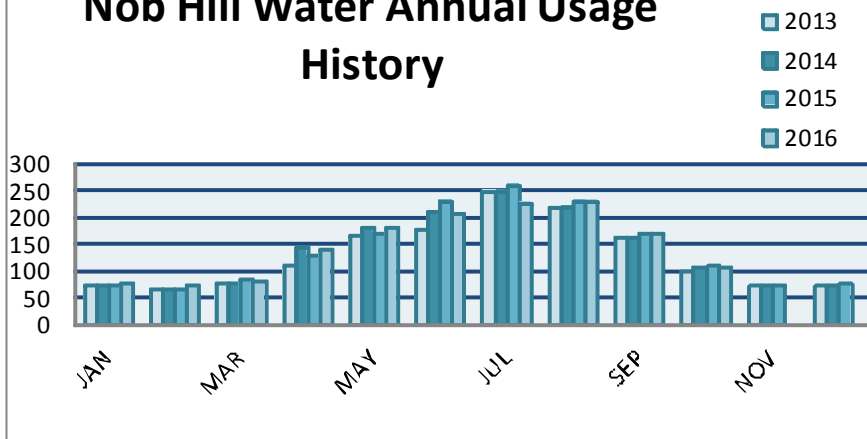
or



Be sure to sign up for paperless statements at Nobhillwater.org

FINED!

Nob Hill Water Annual Usage History



TAMPERING FEE:

Please note that turning on a water service yourself or tampering with a water meter will result in fines. Any person violating this provision is subject to fines up to \$2,500 for damages that occur to Nob Hill Water property and/or unauthorized water use.

SERVICE FEES

Don't forget!

ACCOUNT REINSTATEMENT FEE

In effect as of May 1, 2016 there is now a \$20 service reinstatement fee for any account that has been closed and the meter has been shut off. This fee will be applied to yard meter accounts, snow bird accounts, and any account where the meter has been turned off and new service is being requested.

LATE FEE

Effective as of January 1, 2016 the late fee was increased to \$30. This fee will be automatically added to the account on the 11th day after a past due notice has been sent and the bill has not been paid. If the bill still remains unpaid, the service will be disconnected the following day.

NON-SUFFICIENT FUNDS (NSF) FEE

As a reminder, please verify your bank information when submitting payments. A \$10 charge will apply on all returned items. (NSF on checks and autopay, Stop Payments, Acct Closed, Etc). A \$20 charge will also be applied for delivery of the notification for the above items.

2016/2017 Holiday Closures

December 26th

January 2nd

January 16th

CLOSED

Nob Hill Water

Board of Trustees

Don Emerick, President

Jim Allison, Vice President

Jeff Stevens, Treas./Sec.

Michael Kokenge, Trustee

Doug Keller, Trustee

**The Water Line
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Permit # 98